General terms and conditions

Effective on 15/09/2024

1. Legal notices

The publication of the https://www.speakfrencheasy.com/ website is edited and directed by Annabelle Benedicti, who lives at 665 route de degletagne in Biziat (Ain, French department). Email Address <u>info@speakfrencheasy.com</u> Sole trader registered under the SIREN number 849633375.

The host of the https://www.speakfrencheasy.com/ website is the company Webador, whose registered office is located at Torenallee 20 5617BC Eindhoven The Netherlands, which can be contacted by form via their website : <u>Protecting personal data while using Webador :</u> <u>Webador</u>

2. Description of the proposed service

Teaching French for all levels.

A trial course offer is available for all new learners (valid only once) as well as programs with different options as follows :

65€ if one lesson per week or 4 lessons per month/ 120€ if two lessons per week, i.e. 8 lessons per month/ 170€ for 3 lessons per week, i.e. 12 lessons per month/ 210€ for 4 lessons per week, i.e. 16 lessons per month.

Prices are made for 30-day program, with a single payment and no obligation of renewal.

3. Access to the program

Online classes only, for a duration of 60 minutes.

Different communication software can be used to carry out the course (depending on the learner needs).

For any specific questions concerning the services offered or relating to the reservation and purchase should be sent directly to the email address : <u>info@speakfrencheasy.com</u>

4. Obligation and liability of French easy

French easy is committed to provide 60-minute courses to its learners as well as online learning materials and related documents in the limited time fixed by the contract.

5. Learner's obligation and responsibility

The learner agrees to pay the full amount of the chosen program before the first lesson. According to the following payment methods: By bank transfer.

Please note that no transactions are made through the website. And that no deduction is made from the learner's bank account.

Both parties agree to respect the 30-day deadline according to the chosen program. If one of the parties is unable to fulfil the contract for a reasonable motive (change of situation, illness,etc.), the latter should bring a proof of incapacity.

6. Right of withdrawal

In the context of a contract concluded online and in accordance with Article L 221-18 of the Consumer Code, the consumer customer has a right of withdrawal of 14 days from the conclusion of the contract if the service is not used, i.e. before the first class. Otherwise, the amount paid cannot be refunded.

7. Data collection

The Site ensures that the User collects and processes personal information in accordance with the law n°78-17 of January 6, 1978 relating to information technology, files and freedoms.

Under the Data Protection Act, dated January 6, 1978, the User has the right to access, rectify, delete and oppose his or her personal data.

The data provided by the visitor by email will not be transferred to third parties or resold without their consent. The data is only used to contact the interested party in a context of exchange concerning the provision of services.

8. Applicable law and jurisdiction

French law applies to this contract. In the event of a failure to resolve a dispute between the parties amicably, the French courts will have sole jurisdiction to hear the dispute.